



OBSERVE IT

Record and Replay any Windows Session

- ⇒ **Audit remote access to servers**
- ⇒ **Review activities undertaken by IT Administrators**
- ⇒ **Improve monitoring to meet compliance needs**

Your VPN enables secure remote access to corporate resources across the internet, but can you demonstrate what your remote users are doing? With so many users having access to your critical systems, it can be difficult keeping track of who has accessed your data.

With ObserveIT, you can rely on a full visual audit trail of every remote connection, identify the source of each connection and view a step-by-step replay of the actions taken and the applications accessed on your servers.

ObserveIT Windows session screen-recording supports all remote access methods including Terminal Services and Citrix Sessions. ObserveIT enables auditors to replay on-screen activity of users whether logged in locally or from a remote location.

System Administration - with so many hands on your servers are you losing touch? By facilitating immediate troubleshooting using searchable keywords and full session recordings, ObserveIT dramatically reduces time to repair and increases server uptime.

Security - window session playback, directly from your network and security management console. ObserveIT provides the unmatched benefit of window session instant-replay, directly from within your existing network and security management tools. By putting a visual face on every flagged event, you can pinpoint weaknesses and identify the breaching party.

Regulatory - Facilitates SOX, PCI, Basel II and data protection compliance

Providing total visibility of third-party access to the organisation's servers and computers is a core requirement for compliance with many regulations. The relationship between Sarbanes-Oxley, PCI and Basel II centres largely on the need to audit both internal administrators and outsource providers. With the high rate of outsourcing of critical services, these outsource providers are now considered integral to the financial reporting process.

Product Features

- ◆ **Screen Snapshot Audit trail** - Of any configuration change.
- ◆ **Record all methods of access** - Including remote and console window sessions such as RDP, ICA, Terminal Services, VNC, NetOP.
- ◆ **Selective Monitoring** - Limit recording to only selected applications as needed.
- ◆ **ObserveIT Slide Viewer** - Replay any recorded session using a simple interface.
- ◆ **Identify actual users** - ObserveIT Identification Services identifies the actual user even when using generic Windows login names like "Administrator".
- ◆ **"Google like" search facility** - find sessions using keywords, application screen or file name.
- ◆ **Efficient data capture** - Idle time during a session is not recorded resulting in less database storage and quick review of sessions.
- ◆ **Digital signing and encryption** - All recorded sessions are protected against tampering.
- ◆ **Web Console** - Intuitive and flexible web based interface for configuration and administration.
- ◆ **SQL Server Database** - High performance, scalable backend for indexing and archiving all recorded sessions in a compressed and searchable format.
- ◆ **Cross Server Reports** - Aggregate reporting of application usage, selected user activity, and selected server access.



Built for Enterprise Deployment

Total Coverage - With support for Terminal Services, Citrix, Remote Desktop, PC-Anywhere, VNC and NetOP, ObserveIT is agnostic to protocol and to client application.

Scales to thousands of servers - Our ultra-efficient data collection and storage methodology requires around only 75 GB per year for a high-usage 1,000 server environment.

Policy-Based, Event-Driven Recording – ObserveIT’s flexible rules engine allows for inclusion or exclusion recording policies, according to user and user groups, applications, file and file types, URL or specific keystroke events.

Comprehensive Reporting and Searching - Operators can generate drill-down reports on user activity. (For example: "Show all Windows console and terminal session recordings that accessed the registry on all servers in February 2009".

Robust Security Architecture - ObserveIT is designed for secure enterprise environments, including financial organisations, governments and sensitive customer privacy databases. All data captured by ObserveIT is digitally signed and encrypted, and access to the data is limited by permissions.

Integrates with your security management system - ObserveIT gives you the power of instant replay of the Windows session instant-replay, directly from within your existing network and security management environment. e.g. CA Unicenter and Microsoft Operations Manager (MOM).

Deployed globally across Financial Services, Government, Telecom, Healthcare and Insurance - ObserveIT’s enterprise focus provides reliability and dependability, assuring you of the highest levels of system security, stability and performance.

ObserveIT is designed from the ground up to be deployed in multi-server enterprise environments.

